

## Disabled Visitors at Walt Disney World:

Disney gets especially high marks from visitors with disabilities. In true Disney fashion, they pay close attention to details that will make people with special needs especially comfortable.

Here are facts, guidelines, and a few tips for the disabled guest:

- **Special parking** is available for guests at all four theme parks. Simply ask for directions at the auto plazas at the entrance.
- **Valet parking** is available at Downtown Disney and is free to guests with disabilities.
- WDW Monorail stations are accessible to wheelchairs.
- Access to the Magic Kingdom is available by either ferry or monorail.
- **Wheelchairs** are available at all theme parks. The cost is \$10.00 per day (\$8.00 per day for length-of-stay rentals).
- **Electric Convenience Vehicles** are also available for rent. The cost is \$35.00, plus a \$5.00 refundable deposit, per park, per day. These usually sell out early.
- Consult Disney's Guidebook for Guests with Disabilities for details about wheelchair access to attractions, or check with the ride host or hostess. Most attractions are accessible to guests who can be lifted from chairs with assistance from a member of their party. Many can accommodate guests who must remain in their wheelchairs.
- You may pick up a copy of the **Guidebook for Guests with Disabilities** at the wheelchair rental locations in each theme park. To get a copy in advance, visit WDW's website at [www.disneyworld.com](http://www.disneyworld.com) or write to: Walt Disney World Guest Communications, Box 10000, Lake Buena Vista, FL 32830.
- All WDW hotels have accommodations for guests with disabilities, including roll-in showers. Be sure to ask for Special Reservations Department.
- **Visual Disabilities**  
A tape recorder with a cassette that describes each park is available for a \$25.00 refundable deposit. Also, a Braille guidebook is available for a \$25.00 refundable deposit.
- **Hearing Disabilities**
  - Pay phones with text typewriters (TTYs) are available throughout WDW.
  - Sign language is available for some shows. Arrangements must be made two weeks in advance.
  - Listening devices that amplify attraction sound tracks are available at City Hall in the Magic Kingdom, and at Guest Relations in the other theme parks. A refundable deposit of \$25 is required. Park guide maps will indicate the participating attractions.
  - Written scripts are available at many attractions and shows. Ask a Disney employee for assistance.
  - Reflective and video captioning devices are available at some attractions. Consult park guide maps for indication of participating attractions.

## Disney World

Each Disney park features designated parking areas for guests with disabilities. Disney uses a system of helpful symbols to guide its disabled guests. These symbols include a wheelchair to indicate that people can remain in their own wheelchairs to experience the attraction, another sign indicating that they must transfer from their wheelchair to board the attraction, and yet another sign communicates they must transfer to an available wheelchair. There are also signs to indicate listening devices which amplify the audio, a reflective captioning system and also video captioning.

Disney actually allows guide animals to ride on some attractions. Designated "animal break areas" are located throughout the parks, and each park has personnel available to assist you with your animal.

